General Training Writing Task 1 Sample 32:

You should spend about 20 minutes on this task.

You have recently stayed in a hotel in a large city. The weather was very unusual for the time of year and the heating/cooling system in the hotel was quite inadequate.

Write a letter to the manager of the hotel. In your letter:

- give details of what was wrong
- explain what you had to do to overcome the problem at the time
- say what action you would like the manager to take

You should write at least 150 words.